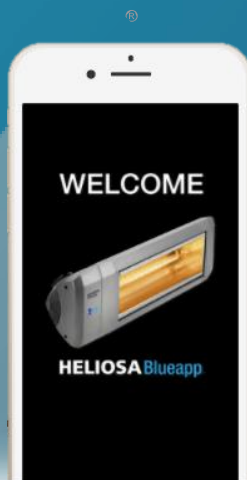


Heliosa BlueApp

By Star Progetti Tecnologie Applicate



APP Instructions IOS and Android



HELIOSA DEDICATED TO



Heaters :

HELIOSA HI DESIGN SERIE 9/99



REGULATORS:
Blueapp BOX





DEDICATION A:

Heaters:

- *HELIOSA HI DESIGN 9:*
cod. 9/2S22BT, 9/3S22BTW

- *HELIOSA HI DESIGN 99:*
cod. 99/2S40BT, 99/3S40BTW

Regulators :

- *BLUEAPPBOX*
cod. STAR7

Dear Customer,

Thank you for choosing a STAR PROGETTI TECNOLOGIE APPLICATE® product .

We are confident that it will fully meet your expectations.

For a correct use of this device, we invite you to follow these instructions carefully and to keep them for future consultation.

To get the most out of this device, we recommend installing our free App for Apple devices (required iOS 8.0 or later) or Android devices (required 4.3 or later).

Scan this QR code to download it:



iOS is a trademark or registered trademark of Cisco in the United States and other countries and is used under license. Android and Google Play are trademarks of Google Inc. The Apple App Store is a trademark of Apple Inc. Android is a trademark of Google. Other trademarks and trade names are those of their respective owners.

Installation and operating instructions:

When configuring several devices or regulators with the Heliosa BlueApp, it is advisable to proceed with one device at a time by pressing the power ON/OFF switch on the device to be configured (for STAR7 devices, use the switch on the control panel). This procedure will facilitate the initial installation and configuration of the system by uniquely identifying the devices or regulators.

■ Install the device according to the indications in the instructions manual.

■ Turn on the device by pressing the ON/OFF switch on the device. The LED will turn on and blink green for a few seconds. The device is now ready to connect to a device with the HELIOSA BLUEAPP® application;

■ Go to www.starprogetti.com where you will find the links for downloading the free HELIOSA BLUEAPP®. You will be directed to the Apple App Store for IPHONE or to the Play store page for Android.

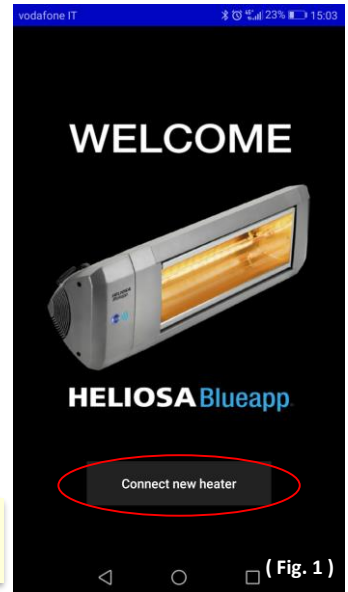
Alternatively, scan the corresponding QR code from the previous page.

■ Install the app on your device and start it by pressing its icon; Press "Connect new heater" Fig. 1

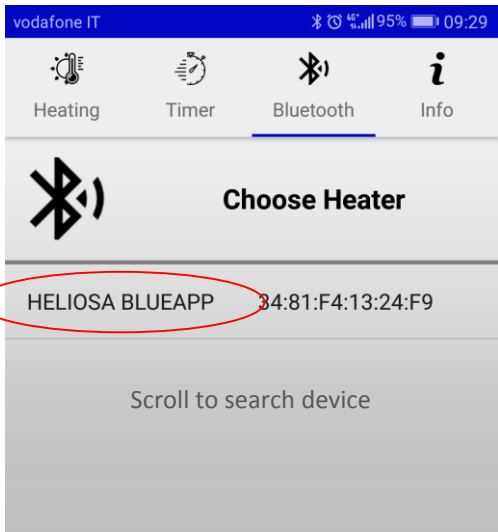
■ Activate the Bluetooth function of your device, if requested;

■ The device will start and search for the device. A list will appear automatically as shown in Fig.2

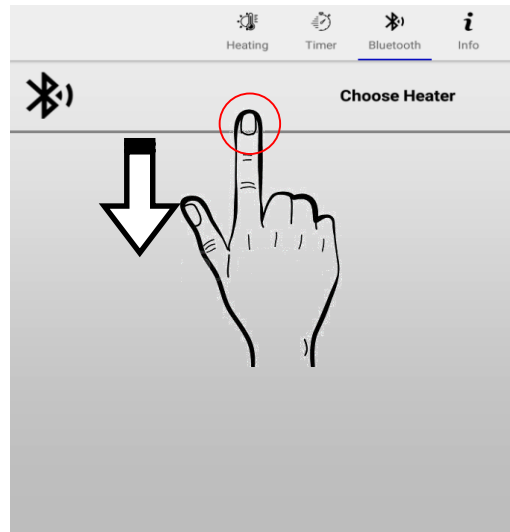
In case of failure of the search, repeat the operation by scrolling down from Choose Heater bar Fig.3



(Fig. 1)



Connected (Fig. 2)



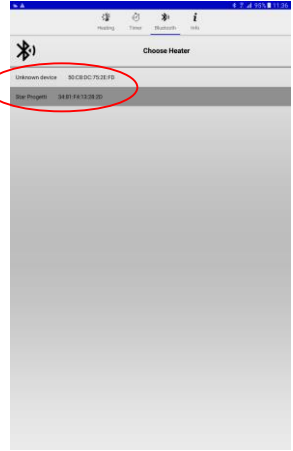
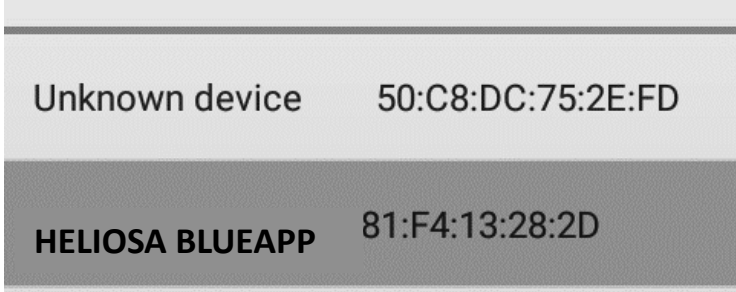
Connection... (Fig. 3)

At this point, you must enter the device you have just "found" in the list of devices that can be managed by your device.

Insertion/addition of a new device to the list of manageable devices

1

Press the "HELIOSA BLUEAPP" bar from the list of found devices. (Fig. 4-5)



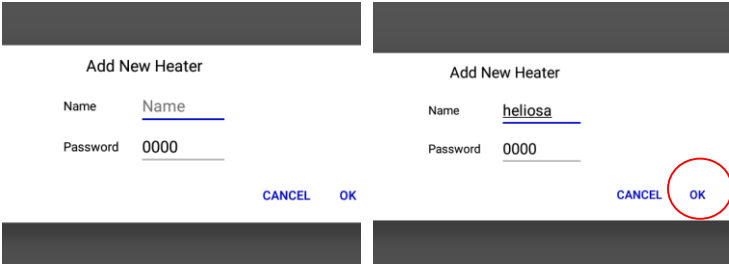
(Fig. 4)

2

(Fig. 5)

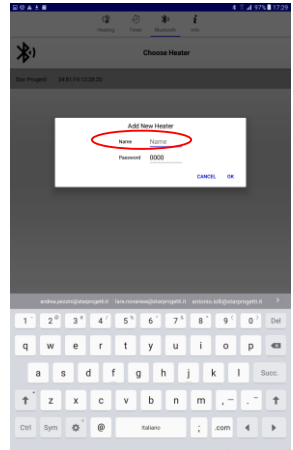
In the "Name" field type the desired name, in the "Password" field type the default password "0000" then press OK. (Fig. 6-7-8)

To change the password, go to page 9 "Managing Advanced Features (SETTINGS)".



(Fig. 7)

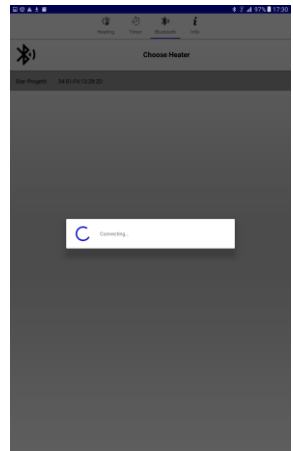
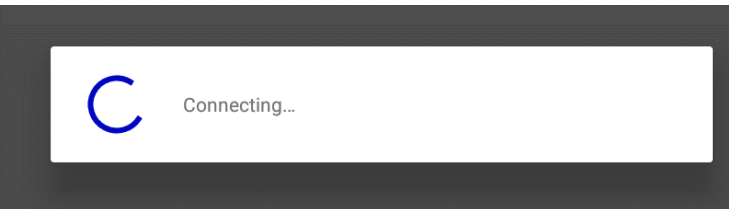
(Fig. 8)



(Fig. 6)

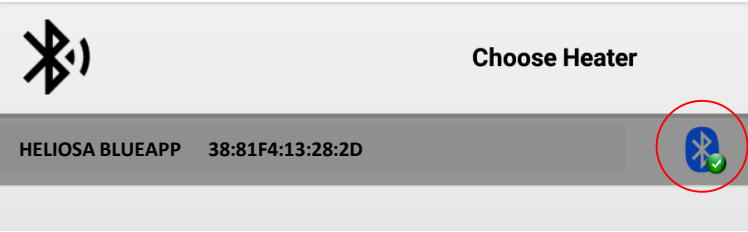
3

Wait for the result of the connection. The LED turn light blue for a few seconds.

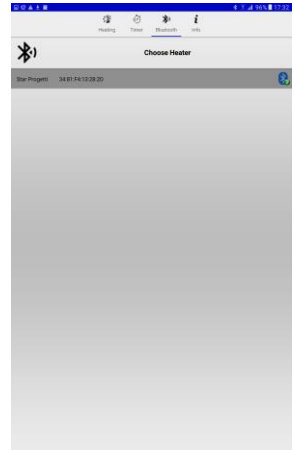


4

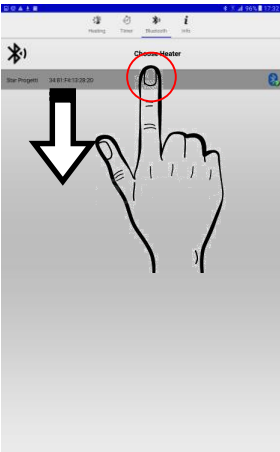
A screen will appear showing the connected devices (Fig 9-10). In case of failure, repeat by scrolling down (Fig 11)



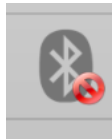
(Fig. 10)



(Fig. 9)



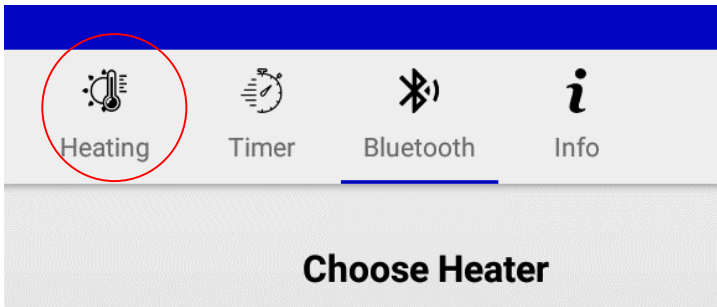
(Fig. 11)



(NOT connected)

5

Press the "Heating" icon to go to the heating section (Fig 12-13)

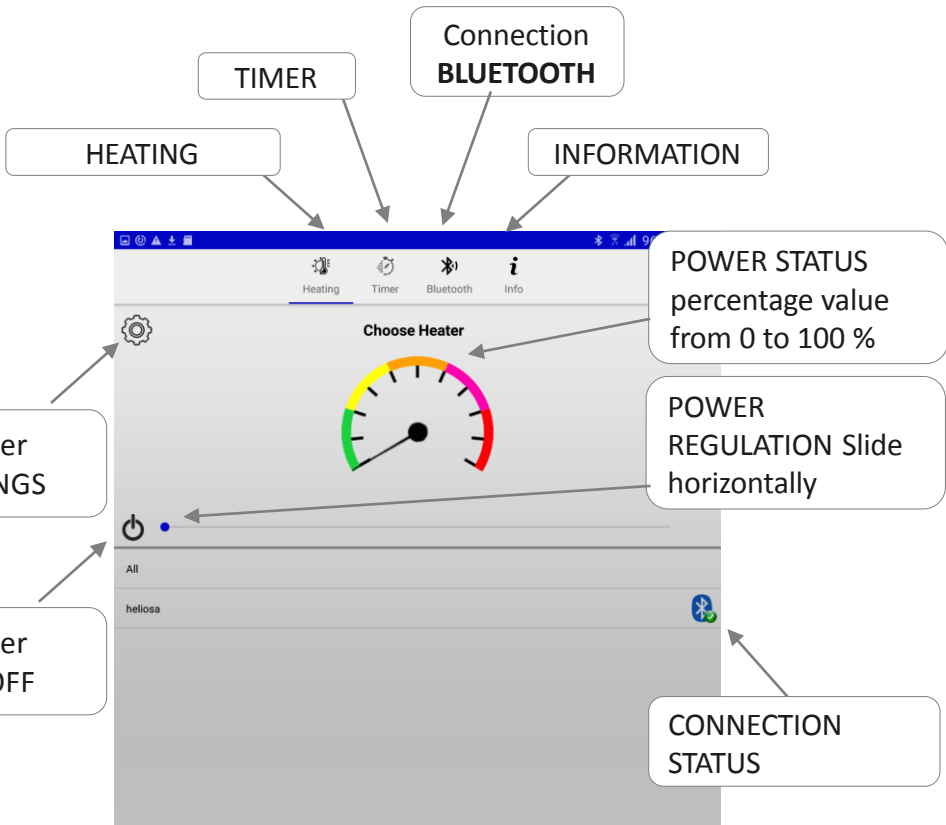


(Fig. 13)



(Fig. 12)

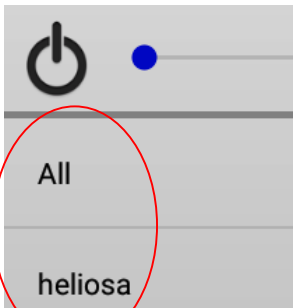
Management of main functions



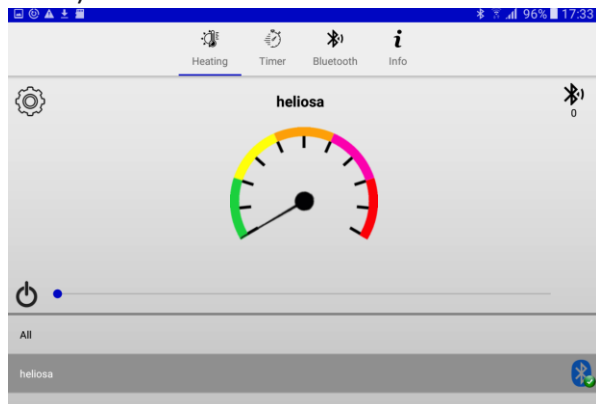
■ 1 ■

HEATING

Now press the "All" bar to select and manage all the devices at the same time or select the desired device by selecting the name assigned during configuration of the new device (Fig. 13-14).



(Fig. 13)

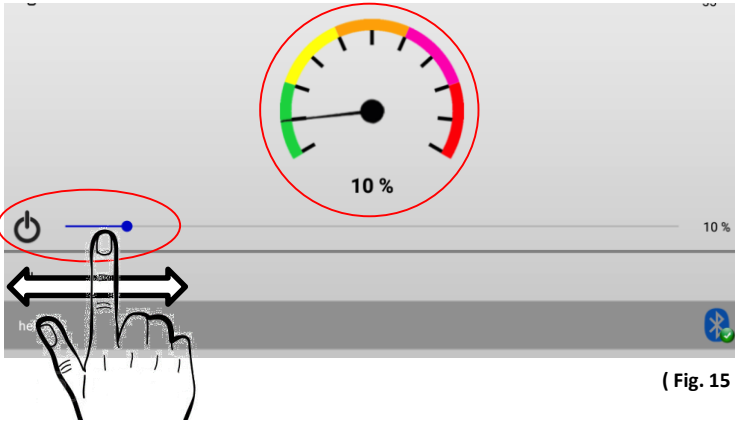


EN-7

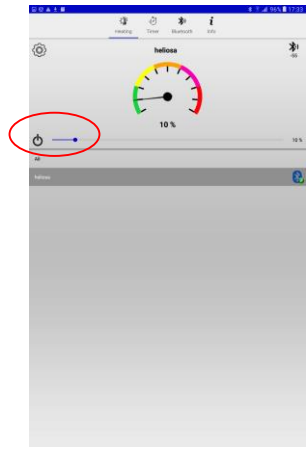
(Fig. 14)

■ 2 ■

Scroll horizontally and stop at the desired percentage of power displayed by the colour indicator. (Fig. 15)

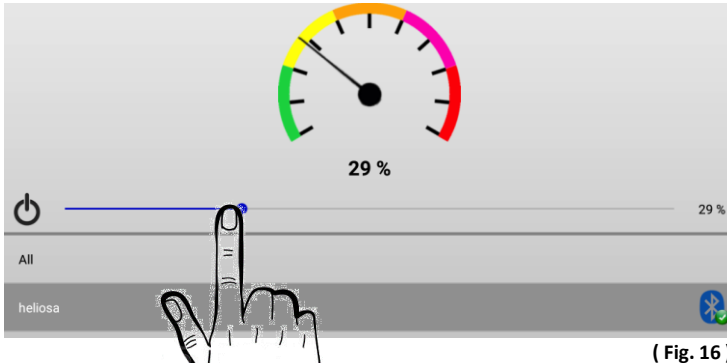


(Fig. 15)

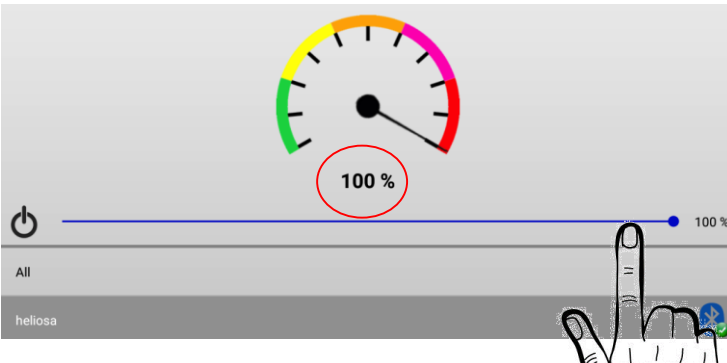
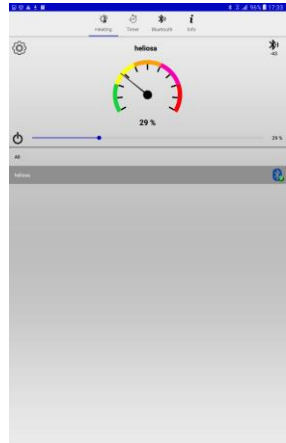


■ 3 ■

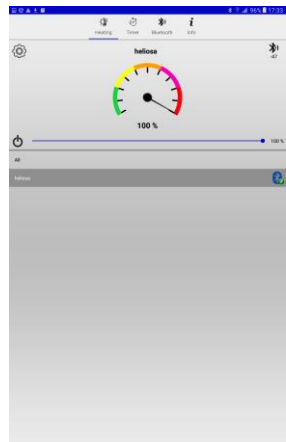
Repeat the previous operation to change the power setting (Fig 16-17)



(Fig. 16)

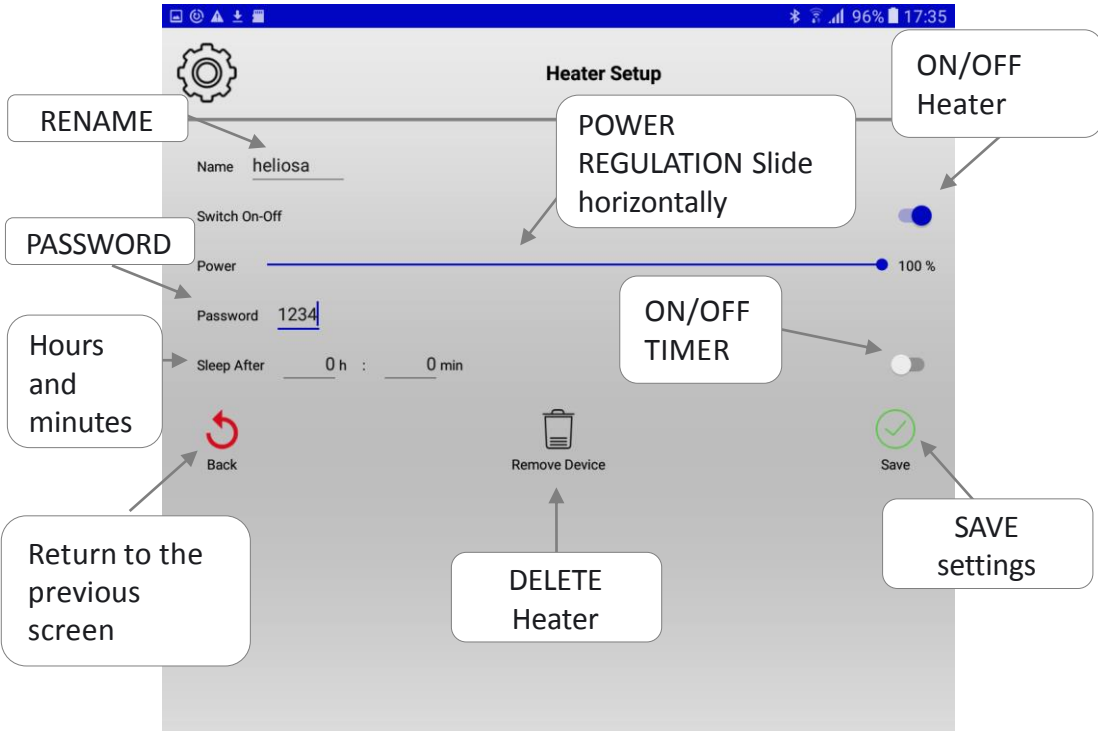


(Fig. 17)




Repeat steps 1-2 for each device in the list

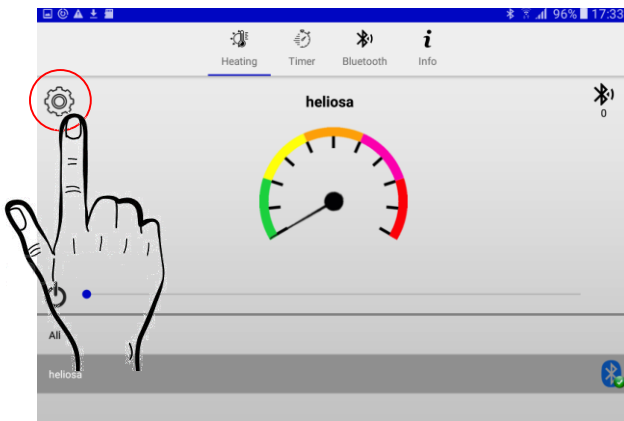
Managing Advanced Features (SETTINGS)



Rename the device, set the password, activate a timer, delete a device, switch on/off and adjust a device

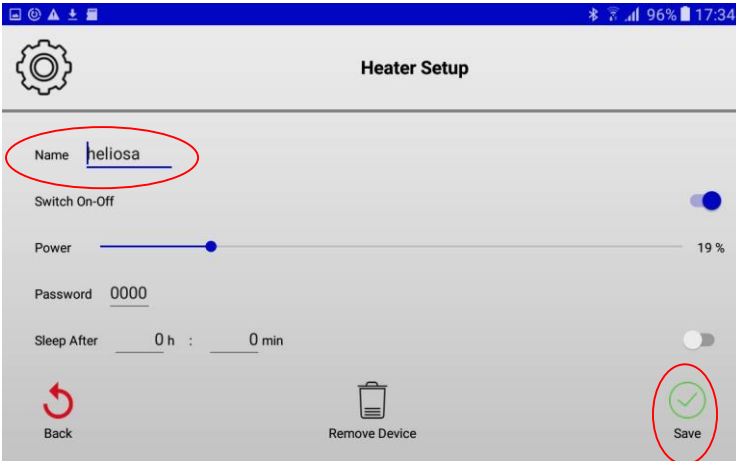
■ 1 ■

Press the device settings icon  on the main screen (Fig.18), the Heater Setup screen will be displayed.

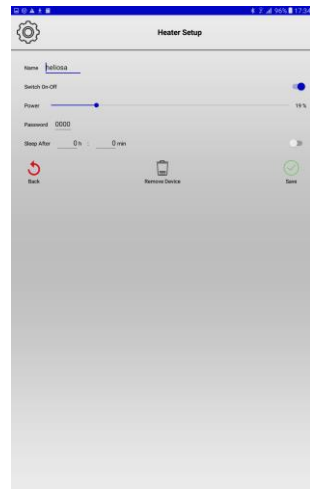


2

In the Name field, type the name or rename the device, then press the Save icon. (Fig.19)

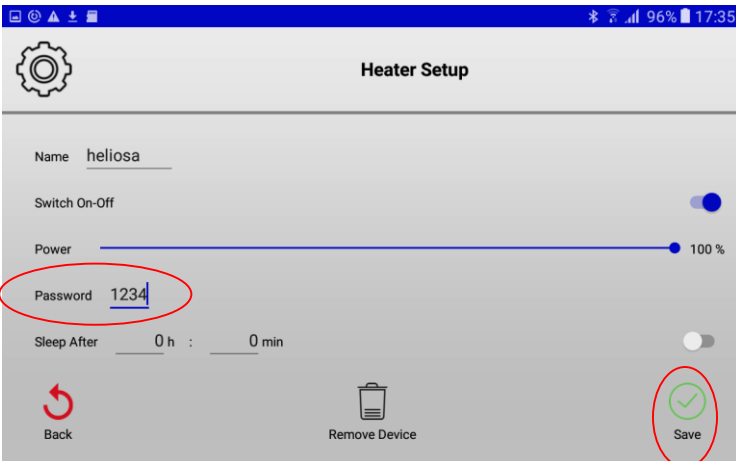


(Fig. 19)

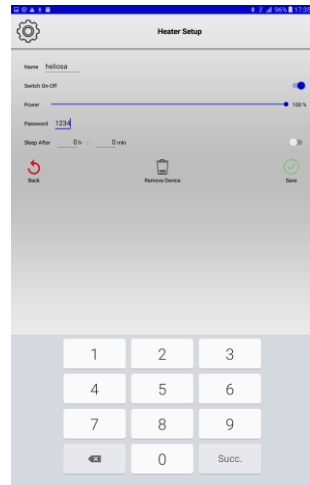


3

In the Password field, type a four-character numerical password and then press the Save icon. (Fig.20)

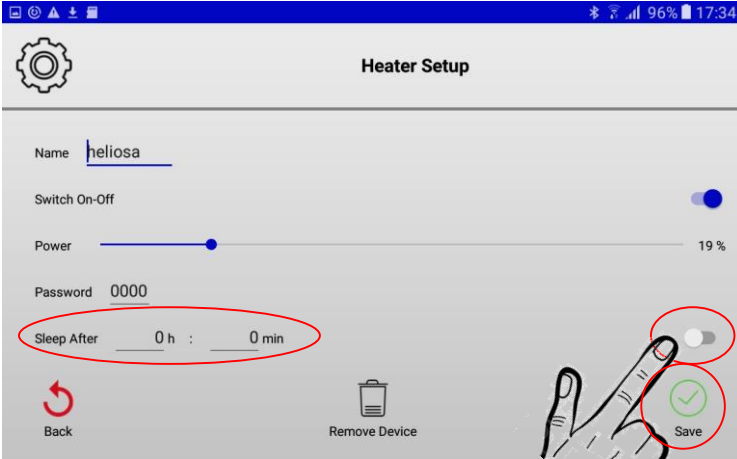


(Fig. 20)



4

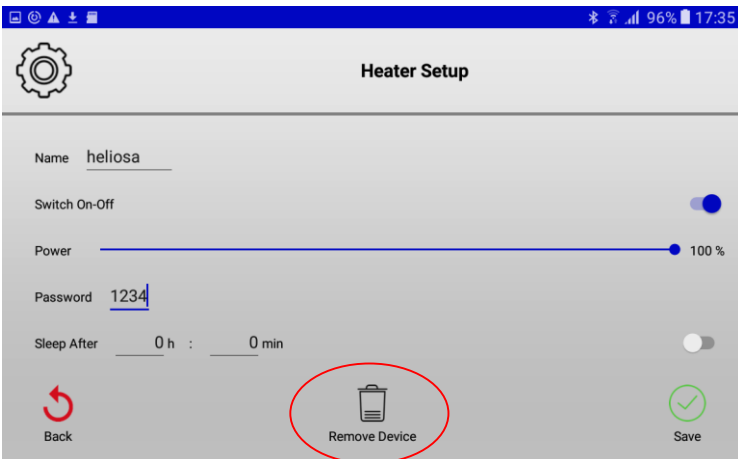
Set an automatic sleep timer. This function is used to set the duration of the operating time of the device beyond which the device will switch off. Activate the Sleep After function as shown in the figure and then enter the time in the dedicated hours and/or minutes fields you want to operate the device and then press the **Save** icon. (Fig.21) .



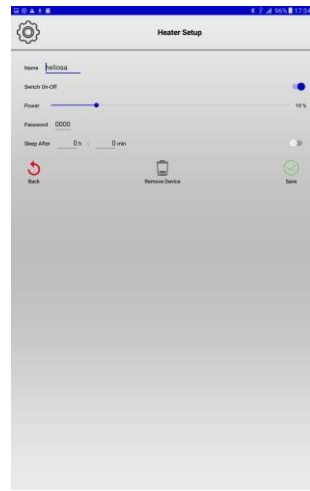
(Fig. 21)


5

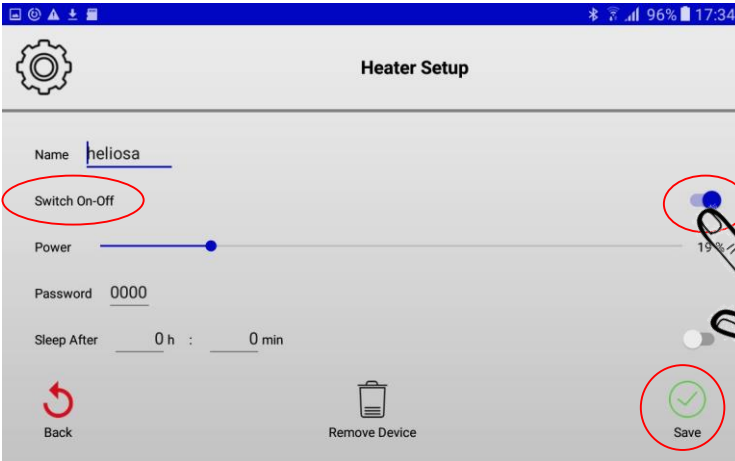
Delete a device from the list of managed devices. Press the Delete Device icon to delete. (Fig.22)




(Fig. 22)

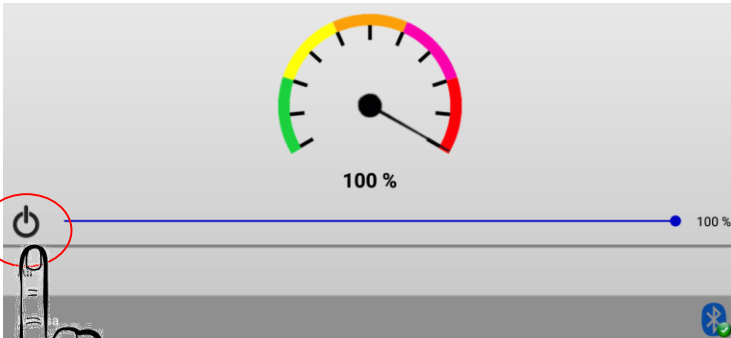


To turn on or off the heater/regulator activate the ON/OFF switch  as shown and then press the Save icon

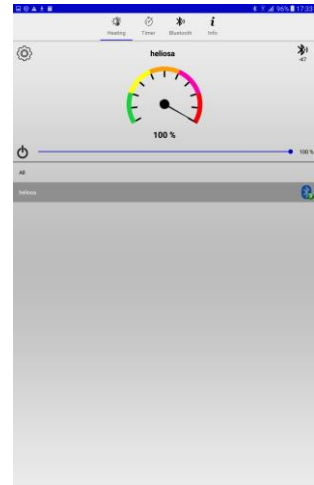
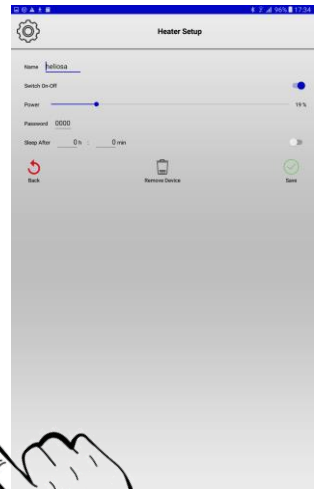


(Fig. 23)

You can also turn the heater on or off by tapping on the icon  directly on the "Heating" screen (Fig. 23.1).



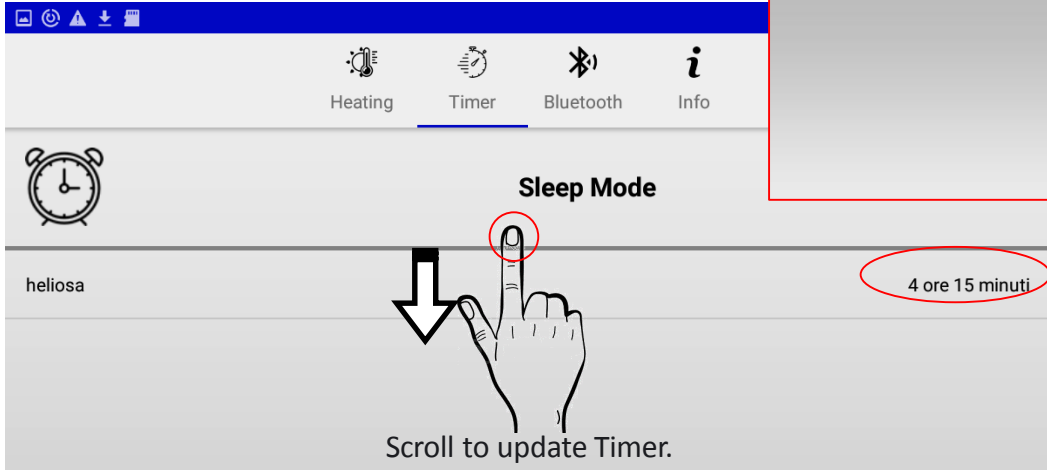
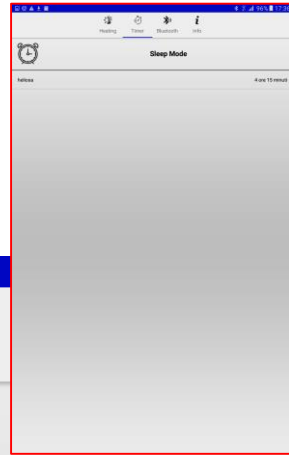
(Fig. 23.1)



■ 1 ■

Timer & info

From the Home screen, press the Timer icon to display the list of devices with the timer set and the time remaining until the automatic switch-off. For the time remaining data, you may be prompted to scroll down to update the displayed data.(Fig.24)



(Fig. 24)

■ 2 ■

From the Home screen press the **Info** icon to get Company data (Fig. 25)

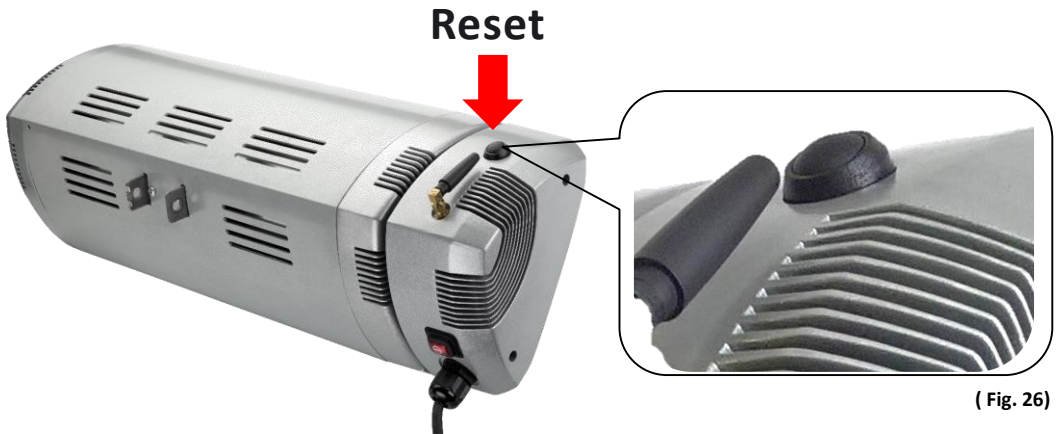


(Fig. 25)

Other important information

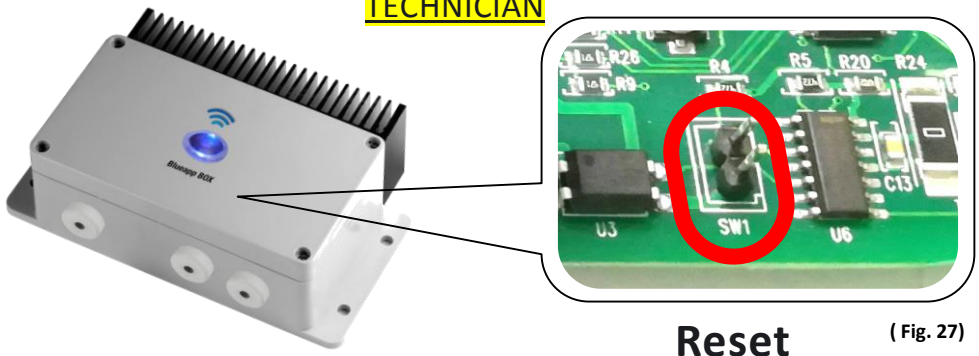
Do not use two or more devices at the same time to regulate heaters/regulators as it might cause interference in the operation.

■The heaters can be reset back to their original setting by keeping pressed the black pushbutton “Reset” for more than ten seconds. The heater will turn on and flash red, which means the operation is complete. (Fig. 26)



■The regulator can be reset back to its original setting by short-circuiting the two SW1 pins for more than ten seconds. The regulator will turn on and flash red when the operation is complete. (Fig. 27)

OPERATION TO BE CARRIED OUT EXCLUSIVELY BY AN AUTHORISED TECHNICIAN



Other important information

■ It is recommended to close the app after regulating the devices. App in background (pending) after a long period of time may create connection problems and device screen updates

Warning!

- ❑ When using the heater/regulator solely with the remote control (or APP), the device will remain in stand-by with the LED off. It is recommended to disconnect the devices from the mains using the ON/OFF switch on the heater or the switch on the control panel for the regulator.
- ❑ When the telephone/tablet is out of Bluetooth range, the device will no longer have a connection. However, the unit will remain on and the actual settings will be saved. If not in use, switch off the unit before leaving.

Troubleshooting

Symptom	Problem	Corrective measure
I cannot find the App icon on the Smartphone/Tablet screens.	The App was not downloaded or the download operation failed	Download the free App from the store.
Connection error.	<ul style="list-style-type: none"> a) The Bluetooth function of your device is inactive. b) You are far away from the heater/regulator "out of range". c) You want to connect to a device that is not "HELIOSA BLUEAPP". d) The heater/regulator is password-protected. e) Conflict between the application version and the Android / IOS version 	<ul style="list-style-type: none"> a) Activate the Bluetooth function. b) Approach the equipment. c) Select a "HELIOSA BLUEAPP" device. d) Recover the password or Reset by pressing "Reset manufacturer's settings". e) Verify Android / IOS compatible version on Smartphone / Tablet.
Commands Not Executed.	<ul style="list-style-type: none"> a) Excess of commands sent in the time provided. b) Simultaneous use of two Smartphones / Tablets. 	<ul style="list-style-type: none"> a) Send commands in a reasonable time sequence for execution. b) Use one Smartphone/Tablet at a time.
I can't definitively delete the heaters / regulators from the list on the Heating" screen.	<ul style="list-style-type: none"> a) Conflict between the application version and the Android / IOS version. b) Conflict between the application version and the Android / IOS version. 	<ul style="list-style-type: none"> a) Directly deletes the data from the MEMORY on the APPLICATION INFORMATION page from the SETTINGS menu of the Smartphone / Tablet. b) Check the compatible version of Android/IOS on the Smartphone / Tablet.
The blue LED on the heater / regulator does not switch off, I cannot perform any operation.	<ul style="list-style-type: none"> a) Bluetooth communication Error. APP "DOES NOT RESPOND" b) Bluetooth communication Error. Heater / regulator "DO NOT RESPOND" 	<ul style="list-style-type: none"> a) Forcing the APP to stop. b) Disconnect from the mains using the ON/OFF switch on the heater or the switch on the control panel.



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